**Overview**

This document was created to track the CrowdStrike outage on Friday, July 19, 2024. At approximately 5:59 am that morning, Jerusalem Layew (Juju) alerted the team that Cyberark was down. Twenty-three minutes later, at 6:22 am, the outage was identified as affecting Windows OS machines across the agency.

Symptoms

Language.

Affected Systems

All CFPB devices

Affected Users

Language.

Troubleshooting Efforts

Language.

Resolution

Language.